



Open Banking Channel Performance

01 April to 30 June 2022

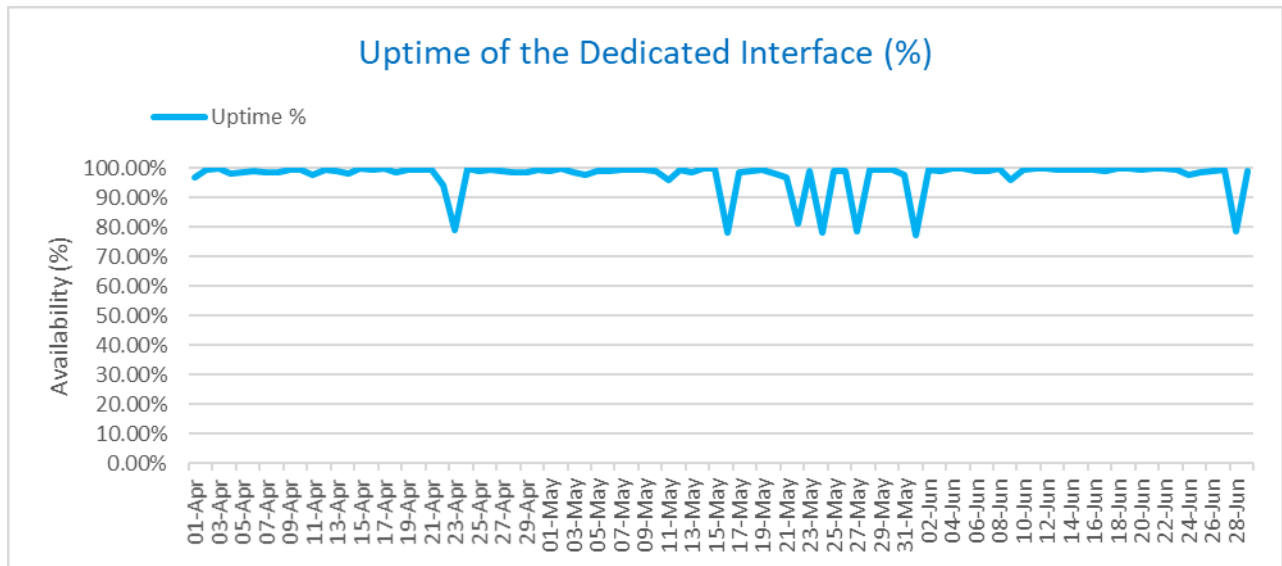
This report helps customers and Third-Party Providers (TPPs) understand the performance of our Open Banking Channel (Dedicated Interface).

We'll continue to publish new data on a quarterly basis. The next set of data covering July to September 2022 will be published in November 2022.

Channel Availability

The availability of the Open Banking channel shows the uptime proportion of the server between 01 April to 30 June 2022.

This service channel is considered unavailable when any request takes 30 seconds or more to be answered or when the interface returns a timeout error. In addition, all planned downtimes for maintenance have been included.



April 2022	
Date	Average Time
01-Apr	96.86%
02-Apr	99.48%
03-Apr	99.76%
04-Apr	98.13%
05-Apr	98.42%
06-Apr	99.09%
07-Apr	98.67%
08-Apr	98.70%
09-Apr	99.37%
10-Apr	99.60%
11-Apr	97.80%
12-Apr	99.29%
13-Apr	98.84%
14-Apr	98.05%
15-Apr	99.85%
16-Apr	99.62%
17-Apr	99.77%
18-Apr	98.59%
19-Apr	99.44%
20-Apr	99.32%
21-Apr	99.27%
22-Apr	94.13%
23-Apr	79.08%
24-Apr	99.73%
25-Apr	99.05%
26-Apr	99.30%
27-Apr	99.04%
28-Apr	98.52%
29-Apr	98.75%
30-Apr	99.26%

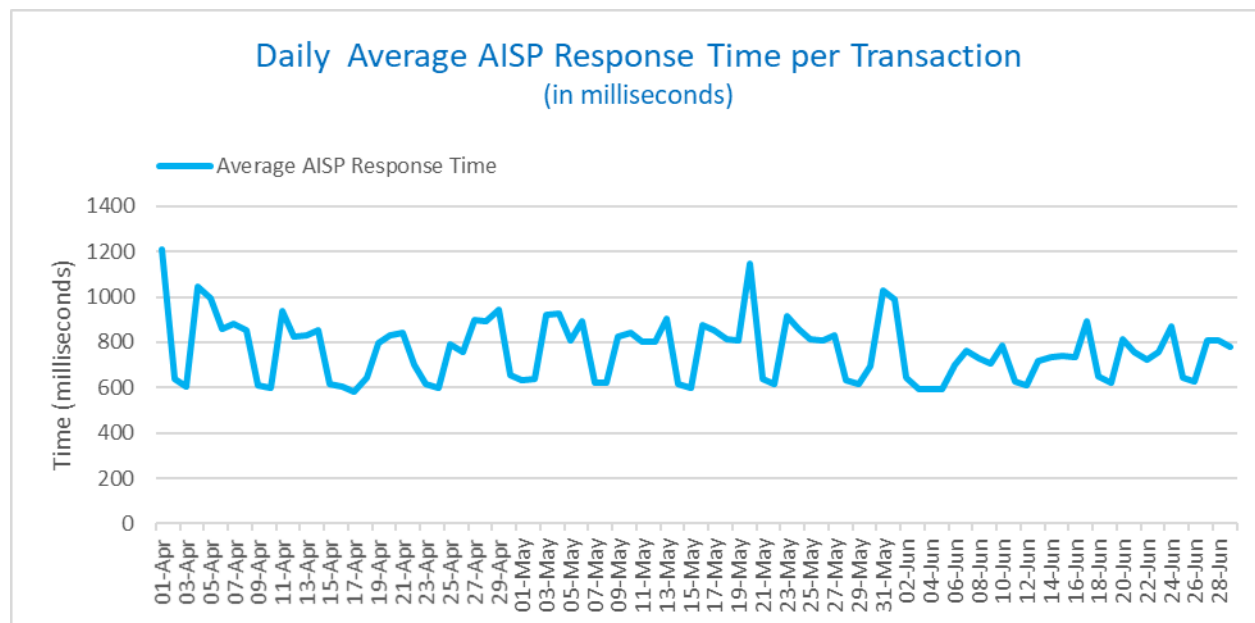
May 2022	
Date	Average Time
01-May	99.20%
02-May	99.70%
03-May	98.49%
04-May	97.60%
05-May	99.04%
06-May	98.92%
07-May	99.40%
08-May	99.38%
09-May	99.25%
10-May	99.01%
11-May	95.81%
12-May	99.44%
13-May	98.44%
14-May	99.71%
15-May	99.82%
16-May	78.14%
17-May	98.69%
18-May	99.14%
19-May	99.25%
20-May	98.14%
21-May	97.03%
22-May	81.06%
23-May	98.88%
24-May	77.93%
25-May	99.07%
26-May	98.92%
27-May	78.37%
28-May	99.57%
29-May	99.61%
30-May	99.64%
31-May	97.58%

June 2022	
Date	Average Time
01-Jun	77.45%
02-Jun	99.46%
03-Jun	99.15%
04-Jun	99.82%
05-Jun	99.90%
06-Jun	99.01%
07-Jun	99.18%
08-Jun	99.72%
09-Jun	96.05%
10-Jun	99.47%
11-Jun	99.83%
12-Jun	99.65%
13-Jun	99.56%
14-Jun	99.54%
15-Jun	99.56%
16-Jun	99.50%
17-Jun	98.86%
18-Jun	99.70%
19-Jun	99.88%
20-Jun	99.33%
21-Jun	99.76%
22-Jun	99.80%
23-Jun	99.36%
24-Jun	97.60%
25-Jun	98.35%
26-Jun	99.17%
27-Jun	99.35%
28-Jun	78.76%
29-Jun	98.92%
30-Jun	98.81%

Account Information Performance (AISP)

This section shows the performance of the Account Information Service Provider channel between 01 April to 30 June 2022.

The daily average response time for transactions in this channel is calculated in milliseconds, with an average of 766 milliseconds per call over this period.



April 2022	
Date	Average Time (ms)
01-Apr	1212
02-Apr	637
03-Apr	604
04-Apr	1048
05-Apr	997
06-Apr	861
07-Apr	882
08-Apr	853
09-Apr	609
10-Apr	600
11-Apr	937
12-Apr	825
13-Apr	829
14-Apr	852
15-Apr	615
16-Apr	604
17-Apr	580
18-Apr	641
19-Apr	795
20-Apr	833
21-Apr	843
22-Apr	701
23-Apr	616
24-Apr	599
25-Apr	791
26-Apr	756
27-Apr	898
28-Apr	891
29-Apr	946
30-Apr	653

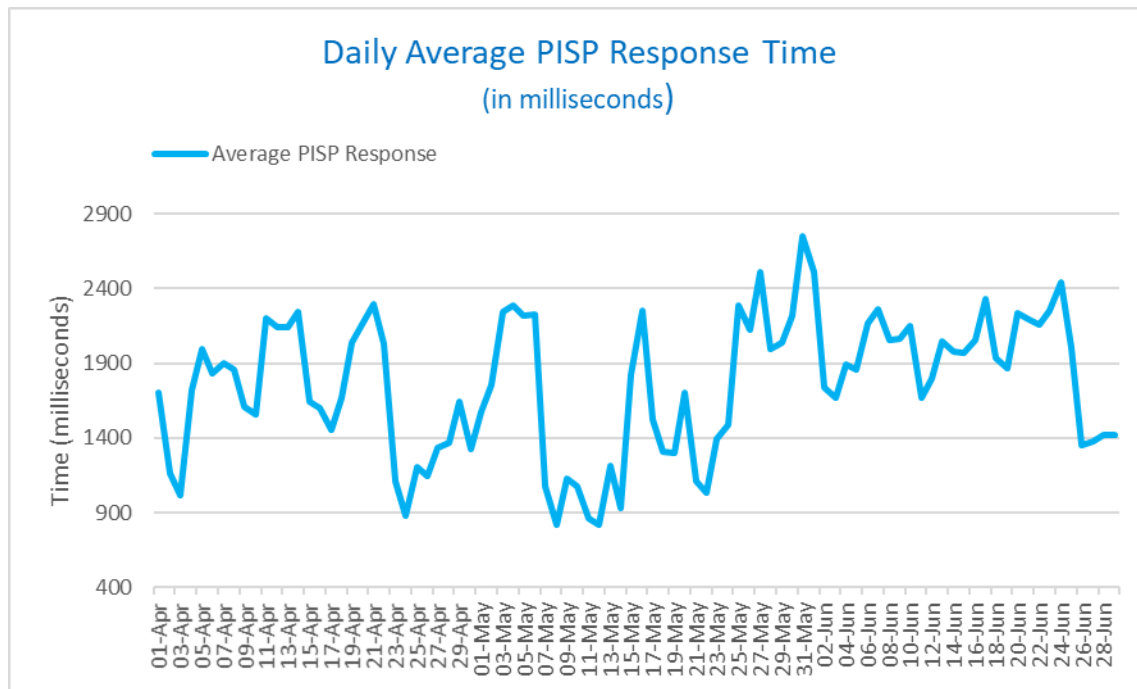
May 2022	
Date	Average Time (ms)
01-May	630
02-May	636
03-May	923
04-May	929
05-May	805
06-May	890
07-May	623
08-May	619
09-May	826
10-May	843
11-May	800
12-May	805
13-May	905
14-May	617
15-May	596
16-May	878
17-May	855
18-May	816
19-May	809
20-May	1148
21-May	636
22-May	615
23-May	914
24-May	856
25-May	815
26-May	807
27-May	833
28-May	632
29-May	614
30-May	694
31-May	1026

June 2022	
Date	Average Time (ms)
01-Jun	989
02-Jun	643
03-Jun	594
04-Jun	591
05-Jun	592
06-Jun	699
07-Jun	762
08-Jun	728
09-Jun	708
10-Jun	785
11-Jun	626
12-Jun	610
13-Jun	720
14-Jun	734
15-Jun	740
16-Jun	736
17-Jun	892
18-Jun	648
19-Jun	622
20-Jun	813
21-Jun	758
22-Jun	721
23-Jun	760
24-Jun	872
25-Jun	644
26-Jun	627
27-Jun	809
28-Jun	809
29-Jun	778
30-Jun	900

Payment Initiation Performance (PISP)

This section shows the performance of the Payment Initiation Service Performance channel between 01 April to 30 June 2022.

The daily average response time for transactions in this channel is calculated in milliseconds, with an average of 1755 milliseconds per call over this period.



April 2022	
Date	Average Time (ms)
01-Apr	1705
02-Apr	1160
03-Apr	1015
04-Apr	1722
05-Apr	1992
06-Apr	1829
07-Apr	1903
08-Apr	1861
09-Apr	1605
10-Apr	1558
11-Apr	2201
12-Apr	2139
13-Apr	2141
14-Apr	2245
15-Apr	1647
16-Apr	1599
17-Apr	1453
18-Apr	1665
19-Apr	2036
20-Apr	2177
21-Apr	2297
22-Apr	2025
23-Apr	1114
24-Apr	880
25-Apr	1203
26-Apr	1145
27-Apr	1331
28-Apr	1368
29-Apr	1639
30-Apr	1322

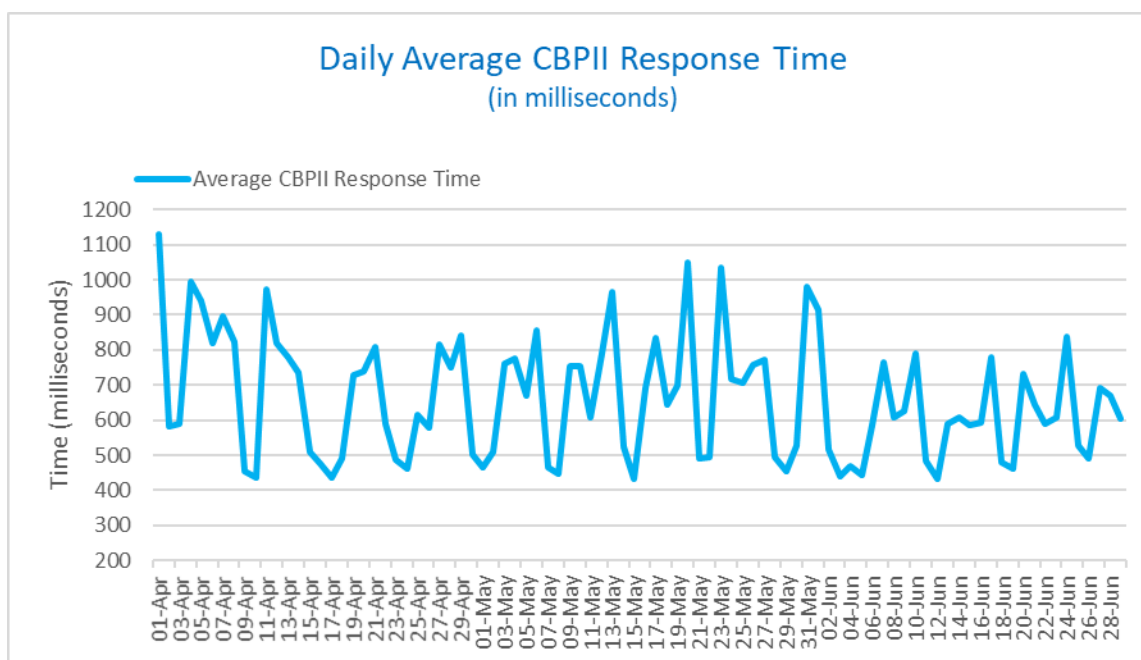
May 2022	
Date	Average Time (ms)
01-May	1572
02-May	1755
03-May	2247
04-May	2290
05-May	2215
06-May	2231
07-May	1072
08-May	820
09-May	1130
10-May	1076
11-May	862
12-May	822
13-May	1211
14-May	927
15-May	1820
16-May	2255
17-May	1519
18-May	1306
19-May	1302
20-May	1701
21-May	1110
22-May	1035
23-May	1394
24-May	1492
25-May	2290
26-May	2123
27-May	2512
28-May	1992
29-May	2041
30-May	2217
31-May	2751

June 2022	
Date	Average Time (ms)
01-Jun	2510
02-Jun	1738
03-Jun	1667
04-Jun	1889
05-Jun	1861
06-Jun	2164
07-Jun	2265
08-Jun	2054
09-Jun	2065
10-Jun	2152
11-Jun	1672
12-Jun	1793
13-Jun	2043
14-Jun	1975
15-Jun	1968
16-Jun	2058
17-Jun	2330
18-Jun	1937
19-Jun	1870
20-Jun	2235
21-Jun	2194
22-Jun	2159
23-Jun	2254
24-Jun	2445
25-Jun	1999
26-Jun	1347
27-Jun	1375
28-Jun	1416
29-Jun	1417
30-Jun	1743

Card Based Payment Instrument Issuer Performance (CBPII)

This section shows the performance of the Card Based Payment Instrument Issuer channel between 01 April to 30 June 2022.

The daily average response time for transactions in this channel is calculated in milliseconds, with an average of 661 milliseconds per call over this period.



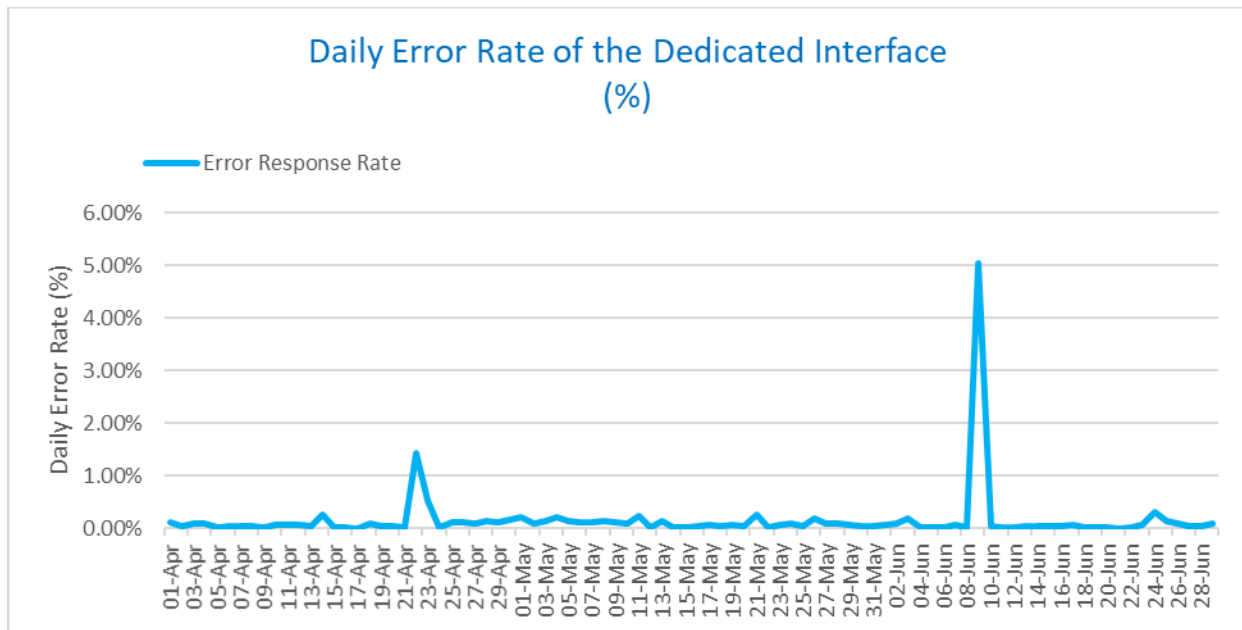
April 2022	
Date	Average Time (ms)
01-Apr	1129
02-Apr	582
03-Apr	589
04-Apr	995
05-Apr	941
06-Apr	819
07-Apr	897
08-Apr	821
09-Apr	456
10-Apr	436
11-Apr	974
12-Apr	820
13-Apr	780
14-Apr	736
15-Apr	509
16-Apr	477
17-Apr	437
18-Apr	491
19-Apr	730
20-Apr	741
21-Apr	809
22-Apr	591
23-Apr	486
24-Apr	462
25-Apr	615
26-Apr	578
27-Apr	817
28-Apr	751
29-Apr	841
30-Apr	504

May 2022	
Date	Average Time (ms)
01-May	466
02-May	510
03-May	762
04-May	776
05-May	671
06-May	855
07-May	466
08-May	449
09-May	753
10-May	754
11-May	606
12-May	789
13-May	967
14-May	523
15-May	431
16-May	693
17-May	834
18-May	646
19-May	699
20-May	1048
21-May	492
22-May	494
23-May	1035
24-May	717
25-May	705
26-May	756
27-May	771
28-May	493
29-May	456
30-May	529
31-May	979

June 2022	
Date	Average Time (ms)
01-Jun	914
02-Jun	516
03-Jun	440
04-Jun	468
05-Jun	442
06-Jun	586
07-Jun	763
08-Jun	609
09-Jun	627
10-Jun	789
11-Jun	484
12-Jun	433
13-Jun	590
14-Jun	608
15-Jun	585
16-Jun	595
17-Jun	779
18-Jun	480
19-Jun	461
20-Jun	731
21-Jun	643
22-Jun	589
23-Jun	606
24-Jun	838
25-Jun	527
26-Jun	492
27-Jun	690
28-Jun	669
29-Jun	602
30-Jun	810

Open Banking Dedicated Interface Performance

The daily error rate of the open banking dedicated interface is calculated as the proportion unsuccessful calls from any third party out of the total number of requests received each day.



April 2022	
Date	Daily error Rate (%)
01-Apr	0.11%
02-Apr	0.05%
03-Apr	0.08%
04-Apr	0.09%
05-Apr	0.03%
06-Apr	0.05%
07-Apr	0.05%
08-Apr	0.04%
09-Apr	0.03%
10-Apr	0.07%
11-Apr	0.07%
12-Apr	0.08%
13-Apr	0.05%
14-Apr	0.27%
15-Apr	0.02%
16-Apr	0.03%
17-Apr	0.00%
18-Apr	0.10%
19-Apr	0.04%
20-Apr	0.05%
21-Apr	0.03%
22-Apr	1.43%
23-Apr	0.53%
24-Apr	0.02%
25-Apr	0.11%
26-Apr	0.11%
27-Apr	0.10%
28-Apr	0.15%
29-Apr	0.11%
30-Apr	0.16%

May 2022	
Date	Daily error Rate (%)
01-May	0.22%
02-May	0.09%
03-May	0.15%
04-May	0.21%
05-May	0.15%
06-May	0.11%
07-May	0.12%
08-May	0.15%
09-May	0.11%
10-May	0.10%
11-May	0.24%
12-May	0.03%
13-May	0.15%
14-May	0.03%
15-May	0.03%
16-May	0.05%
17-May	0.06%
18-May	0.05%
19-May	0.07%
20-May	0.04%
21-May	0.26%
22-May	0.03%
23-May	0.07%
24-May	0.10%
25-May	0.04%
26-May	0.19%
27-May	0.08%
28-May	0.08%
29-May	0.06%
30-May	0.05%
31-May	0.04%

June 2022	
Date	Daily error Rate (%)
01-Jun	0.07%
02-Jun	0.10%
03-Jun	0.19%
04-Jun	0.02%
05-Jun	0.02%
06-Jun	0.03%
07-Jun	0.07%
08-Jun	0.03%
09-Jun	0.04%
10-Jun	0.05%
11-Jun	0.03%
12-Jun	0.03%
13-Jun	0.04%
14-Jun	0.05%
15-Jun	0.04%
16-Jun	0.05%
17-Jun	0.06%
18-Jun	0.03%
19-Jun	0.02%
20-Jun	0.03%
21-Jun	0.01%
22-Jun	0.01%
23-Jun	0.07%
24-Jun	0.32%
25-Jun	0.14%
26-Jun	0.10%
27-Jun	0.06%
28-Jun	0.04%
29-Jun	0.11%
30-Jun	0.08%

